

MEDI-OPS, LLC
CALIFORNIA CONSUMER PRIVACY ACT NOTICE

Medi-Ops, LLC may collect certain personal information while carrying out Services it offers. The following California Consumer Privacy Act Notice provides crucial information, notices, and guidelines for all users of any Medi-Ops Service(s) residing in the State of California. Please review the Notice as it may apply to You and Your relationship with Medi-Ops during and after You utilize any Medi-Ops Service(s).

1. Definitions. Unless otherwise stated, capitalized terms in this Notice shall have the following meanings:
 - a. “Data” shall have the same meaning as stated in the Privacy Policy.
 - b. “Medi-Ops” shall mean Medi-Ops, LLC, a Colorado limited liability company with its principal place of business located at 2851 S Parker Rd, Ste 976, Aurora, CO 80014
 - c. “Notice” shall mean this Medi-Ops, LLC California Consumer Privacy Act Notice.
 - d. “Privacy Policy” shall mean the Medi-Ops, LLC Privacy Policy, as may be amended from time to time.
 - e. “Service” or “Services” shall mean services offered by Medi-Ops as defined in the Terms of Service.
 - f. “Terms of Service” shall mean the Medi-Ops, LLC Terms of Service, as may be amended from time to time.
 - g. “Website” shall mean the website owned and operated by Medi-Ops, found at [<https://www.medi-ops.com/>], including any pages or subpages stemming from the previously stated URL.
 - h. “You” or “Your” shall mean any natural person who is a resident of the State of California and who engages Medi-Ops for any Service(s) or views this Notice.
2. Applicability of Notice. This Notice applies to all natural persons who are residents of the State of California, even if temporarily residing outside the State of California. This Notice does not apply to California businesses or non-California resident natural persons or businesses.

3. Right to Know. You may request that Medi-Ops disclose to you what Data it collects, uses, shares, or sells about You, and why it collects, uses, shares, or sells such Data.
 - a. *Collected Data.* You may request that Medi-Ops, for Data concerning a term of twelve (12) calendar months leading up to the date of the request, disclose to You, free of charge:
 - i. The categories of Your Data it collected;
 - ii. The specific pieces of Your Data it collected;
 - iii. The categories of sources from which it collected Your Data;
 - iv. The purpose(s) for which it used Your Data;
 - v. The categories of third parties with whom it shared Your Data; and
 - vi. The categories of Your Data that it sold or disclosed to third parties.
 - b. *Response Time.* Medi-Ops will make all reasonable efforts to process Your Data request within forty-five (45) calendar days from the date of its receipt of the request. In some instances, Medi-Ops may extend the response time by up to another forty-five (45) calendar days, in which case it will provide You a written explanation for the extension.
4. Right to Delete. Subject to the limitations of this Section 4, You may request that Medi-Ops delete Your Data. If Medi-Ops is able to accommodate Your request, then it will promptly notify You once deletion request is processed.
 - a. *Exceptions.* Pursuant to California law, Medi-Ops may deny your deletion request for Your Data when required to:
 - i. Complete transactions;
 - ii. Comply with California and federal data retention laws;
 - iii. Detect security incidents and protect against malicious, deceptive, fraudulent, or illegal activity;
 - iv. Protect fundamental rights such as free speech;

- v. Aid peer-reviewed, scientific, historical, or statistical research; or
 - vi. Enable solely internal uses that are reasonably aligned with Your expectations based on Your relationship with Medi-Ops.
- b. *Response Time.* Medi-Ops will make reasonable efforts to process Your deletion request within forty-five (45) calendar days from the date of receipt. In some instances, Medi-Ops may extend the response time by up to another forty-five (45) calendar days, in which case it will issue to You a written explanation for the extension.
5. Right to Opt Out. You may request that Medi-Ops stop selling Your Data. With some exceptions, Medi-Ops will not sell Your Data information after it received Your opt-out request unless You later provide authorization allowing Medi-Ops to do so again. In the event you utilize your right pursuant to the provisions of this Section 5, Medi-Ops will wait at least twelve (12) calendar months, if ever, before asking You to opt back in to the sale of Your Data.

In order to exercise Your right pursuant to the provisions of this Section 5, please click the “Do Not Sell My Personal Information” link found on the bottom of the Website or utilize the contact procedure established under Section 8 of this Notice.

6. Right to Non-Discrimination. Medi-Ops will never deny Service(s), charge a different price, or provide a different level or quality Service(s) just because You exercised your rights under the CCPA.

For Medi-Ops’ other commitments to non-discrimination, please review the Terms of Service.

7. Conflicts. This Notice is intended to be read and interpreted in conjunction and harmony with the Terms of Service and the Privacy Policy. The rights and prerogatives listed in this Notice are in addition to, not in place or in lieu of, those listed in the Privacy Policy. In the event of conflict between this Notice and the Terms of Service or Privacy Policy, the terms of this Notice shall prevail and govern to the extent of the conflict.
8. Contact. If You would like to exercise any or all of Your rights and/or prerogatives listed in this Notice, then please contact the Medi-Ops Privacy Officer via electronic mail at [info@medi-ops.com] or telephone at 1 (844) 633-4677 or at the below address:

Medi-Ops, LLC
Attn: Privacy Officer

2851 S Parker Rd
Ste 976
Aurora, CO 80014

9. Modification of Notice. Medi-Ops may, at its sole discretion, periodically or *ad hoc*, update, supplement, amend, or otherwise modify this Notice with immediate effect. In the event of such a modification, Medi-Ops may communicate to You such modification via the preferred contact method and address You last provided to Medi-Ops.

This Policy was last updated on March 17th, 2024.

MEDI-OPS, LLC 2024